



TUNES | TREATS | TRASH | TREASURE



Flagstone Twilight Markets

Rules and Agreement

Rules and Regulations

Welcome to the Flagstone Twilight Markets! We are delighted to have you join this vibrant community event where families and visitors can connect, socialise, and enjoy a variety of local stalls and entertainment in one convenient location. Please review the following guidelines to ensure a successful and enjoyable experience for everyone.

1. Bump-in

- Food Vendors: arrival between 12:00 and 2:30pm
- Stallholders: arrival between 1:00 - 3:00pm
- Vehicle Restrictions: No vehicle movements permitted after 3:15pm. Entry via Poinciana Drive.

2. Bump-Out

- From 8:15pm onwards.
- Visitor Safety: Vehicle movements are prohibited within the event site until all visitors have exited the area.

Traffic Compliance

All stallholder vehicles must adhere to directions from traffic marshals. Failure to comply may result in expulsion from the event and/or denial of participation in future events. Hazard lights must be on when driving in to the event and out of the event.

Key Information

1. Smoking Policy: Smoking is strictly prohibited on school grounds in accordance with Queensland law and Cancer Council recommendations. Patrons and stallholders must leave the site to smoke.
2. Refunds: No refunds for cancellations after acceptance, except in special cases.
3. Information Desk: located at the Kookaburra Hut in the Food Zone. First aid and lost property are also available here.

4. Parking:
 - Stallholders with vehicle sites may park behind their stalls; vehicles must remain stationary until cleared for bump-out.
 - For non-vehicle site holders, unload within the 10-minute allocation and park in the visitor parking area. Parking is free; however, fines are the responsibility of the stallholder.
5. Power & lighting: Stallholders must supply their own power sources (e.g., generators, solar lights). Ensure stalls are well-lit for evening trading.
6. Waste Management: Stallholders are responsible for removing their rubbish. A \$35 fee applies for any rubbish left behind.
7. Public liability Insurance: Minimum coverage of \$20 million is required. Provide a copy of your certificate or purchase insurance through Flagstone Twilight Markets for \$15.
8. COVID Compliance: Maintain hygiene standards and provide hand sanitiser for customers.
9. Damages: Stallholders are liable for any damage caused to equipment, landscaping, lighting, or property owned by the event organisers or venue.
10. Weather Conditions: Events may be postponed or cancelled due to extreme weather. Notifications will be sent via email.

Stallholder Responsibilities

1. Power & lighting: Bring your own power source. Stall lighting is essential for visibility.
2. Equipment: Provide your own marquee, tables, and relevant weights to secure structures. Pegs may be used on the grass oval.
3. Compliance: Marquees and tables are not supplied by the market. Stallholders must bring all necessary equipment and ensure safety measures are followed.
4. Liability: Participation is at the stallholder's own risk. The organisers are not liable for losses or damages.

Site Entry and Layout

1. Entry Point: All vehicles must enter via Poinciana Drive as indicated on the site map.
2. Stall Allocation: Stalls will be assigned as per the site map. However, adjustments may be made at the discretion of the event committee.
3. Layout: Designed to optimise patron flow and minimise dead areas. Stall locations are non-negotiable.

Food Safety

1. Licensing: Food vendors must hold relevant council permits. Copies of permits must be provided to organisers for compliance records.
2. Hygiene: Adhere to safe food handling practices and COVID compliance measures.

Extreme Weather Conditions

In the event of excessive rain, high winds, storms, or extreme heat, the event may be cancelled or postponed. Notifications will be sent via email.

- The committee does not guarantee the success or profitability of the event.
- Stallholders participate at their own risk.
- Liability is limited to the site rental fee paid.

Indemnity

In consideration of participation, stallholders agree to indemnify the Flagstone Twilight Markets Committee, Flagstone State School P&C Committee, and related bodies against any liabilities, losses, or damages arising from participation in the event.

Emergency Procedures

- Emergency Contact Point: Report emergencies to the Information Desk at the Kookaburra Hut or call 000.
- Evacuation Plan: Follow instructions from event marshals in case of evacuation.

Social Media

We encourage all stallholders to help promote the Flagstone Twilight Markets and their own stalls to attract more visitors and enhance the event's success. Here's how you can get involved:

- Promote Your Stall: Share details about your participation on your social media platforms (Facebook, Instagram, etc.).
- Post Ideas:
 - Announce your stall and highlight your products or services.
 - Share a "sneak peek" of your offerings to build excitement.
 - Post a reminder on the event day to encourage your audience to visit.

Code of Conduct

To ensure a positive and enjoyable experience for all attendees, stallholders are expected to:

- Treat event staff, fellow stallholders, and visitors with respect and courtesy at all times.
- Avoid disruptive or inappropriate behavior, including excessive noise or arguments.
- Follow all instructions provided by event organisers and traffic marshals.
- Refrain from discriminatory, offensive, or aggressive language or actions.

Failure to adhere to these expectations may result in removal from the event and exclusion from future markets.

Let's work together to make the Flagstone Twilight Markets a successful and memorable event for everyone! We look forward to your participation and wish you a successful and enjoyable experience at the Flagstone Twilight Markets.

Flagstone Twilight Markets Team.